#### Multimedia Application Classes

- Game systems —they were the leaders in using multimedia technology because:
- The market is very large
- The demands on quality, although intense, are not crucial to the success
- Multimedia repositories —they are mostly play-back only systems

- End users do not usually add information components
- The input and output components of the workflow are completely independent of each other
- They are similar to game systems except the size of the database is usually much larger and the indexing of the data components is required

#### Interactive TV, video-on-demand

- These systems are usually developed from cable TV technology
- The term set-top box is the common short name for the next generation of digital information processing system providing a connection between the digital network and the TV and other home appliances, such as telephone, fax, and so on

- In addition to providing the the basic cable TV converter function, the set-top boxes will have a wide range of functions that will allow them to provide a full interactive multimedia interface to services provided by cable companies and other service vendors
- The standardisation of the interface between the set-top box and the outside network and the interface between the set-top box and the home appliance is a critical issue

### Video/phone conferencing and hypermedia mail

- The ability of seeing the picture of the other person in a video conference is a major improvement over just hearing the voice
- In addition to the ability of seeing the picture, there are many more functions, for example, interactive whiteboard, sharing of paper based diagram, sharing of output from a computer, etc

Video messages may be kept for a longer period than voice message, thus they require much more storage space

### Shared workspaces and executive environments

- A shared workspace allows a user to run applications and to display the output on screens on remote locations
- A shared executive environment allows different users on remote locations to execute the same application on their own workstation with the same set of data

#### **Business process workflow Applications**

- These applications depend on the business process for which a multimedia solution is being designed
- Traditional relational databases need to be extended in order to handle multimedia elements
- Object-oriented databases are much more natural medium for multimedia objects

### Types of Multimedia Systems Home/Entertainment systems

- Mostly interactive but not live
- The interaction is completely preprogrammed
- These systems may include a PC and a set-top box plus a TV
- They provide a connection to a cable service or to some service available on the Internet

### **Business systems Dedicated systems**

the creation, storage and manipulation of multimedia object is performed completely within the system

#### **Departmental systems**

- use a LAN to provide shared object storage management and shared processing
- support a specific business process or some well defined combination of business processes shared by most or all users in the department

#### **Enterprise-wide systems**

- Consist of a large number of LANs and WANs that are interconnected and allow sharing a number of departmental level or enterprise-level storage management and processing resources
- Support a combination of dedicated local applications and departmental applications as well as interdepartmental applications

#### **Components of Multimedia Systems**

#### Multimedia input systems

- Scanning node— captures still image and document image
- User workstation— may be used as voice and video input node
- Video capture node— this is required because video capture requires special hardware and software
- Professional studio— for high quality, professional multimedia objects

#### Multimedia output systems

- User workstation— serve as the output node for text, graphics, image, audio or video
- Teleconferencing studio— a professional studio may contain multiple monitors, sound systems and channel switching controls
- Print server for text, graphics and image hard-copy output
- Fax server— for data coming through the telephone channel
- Gateway nodes— for communication with other systems

#### Multimedia storage systems

- Require a large amount of on-line storage as well as near-line and off-line storage. Also require the ability of duplicating some multimedia objects.
- Database server— supports the normal database requirement of a multimedia application

- Image server— provides a storage and indexing of document images and graphics
- Voice mail server—primarily for voice messages
- Audio server—manages all digitized voice and audio objects, is capable of handling isochronous playback of these objects

- Video server— must be capable of maintaining constant playback speed, and handling of a very large amount of data
- Duplication station— provides specialized high-speed duplication for different media, such as recordable CDs, optical disks, and so on

#### Multimedia systems development cycle

- Planning and costing
- Designing
- Developing and producing
- Testing and debugging
- Delivering

#### Planning and costing

The main concerns in this phase are

- to capture the ideas and requirements of you or your clients
- to identify the potential audience and users of the application
- to find out the benefit that will gain from developing the application
- to evaluate the feasibility and costs of the entire project, including all tasks of production, testing and delivery

- Often, a 'back-of-the-envelop' or 'paper napkin' approach is used at this stage
- The essentials are to capture the ideas and to quickly evaluate the feasibility of these ideas
- The most important considerations are

hardware— the most common limiting factor for both development time and final users

- very poor sound output device or even no sound device
- limited amount of storage
- very narrow network bandwidth software
- the cost of development software is fairly high
- the cost of software required in delivering to the end users may add up to a large sum

contents— using existing material or producing from scratch

- existing material may not match your requirement
- they are copyrighted, permission may not be granted
- producing new material is expensive and time-consuming skill—require very broad skill
- computer skill
- artistic skill
- application domain skill
- It is helpful to develop a pilot project or prototype before starting a full-scale development

### Designing

Design is a creative activity

- It requires the knowledge and skill with computer
- It requires the talent in graphics arts, video and music
- It also requires the knowledge of the subject area of the application

### Storyboarding —graphical outlines

- Storyboards describes the project in exact detail using words and sketches for each screen images, sound, and navigational choice
- Storyboarding can be very detail sketching out every screen, right down to specific colour and shade, text contents, attributes, etc.
- It may just a schematic guide

#### Storyboards can be drawn

- using traditional media, such paper and pencil
- using a computer tool

### Design —Architecture

- Architecture is the arrangement of the multimedia information
- A well-organized document will help the user find information more efficiently
- The architecture design should start early

#### Types of architecture

- Linear
- Hierarchy
- Nonlinear
- Composite

#### Design —User interface

The main emphasis in the design of multimedia user interface is multimedia presentation

- Contents selection is the key to convey the information to the user
- content can be influenced by constraints imposed by
- the size and complexity of the presentation
- the quality of information
- the limitation of the display hardware
- the need for presentation completeness and coherence

- Media must be chosen to be "adequate"
  - For example, to present a course on how to play tennis, graphics and video are more suitable than text only.
- Coordination —composition of different media

User interface techniques

#### A sample application in remote surveillance

A camera is connected to a computer which serves as a camera server. The server controls the camera through a standard serial interface. The control command is initiated from a client which is located remotely. The video data is digitized, compressed and sent to the client to be displayed there.

- Keyboard —fixed control commands are assigned to keys
- Buttons in a system with Graphical User Interface (GUI)
- By clicking a button marked left, the camera is panned to the left.
- Scroll bars—may be attached to the side of the video window
- Special device —joystick may be a more natural way of controlling the camera
- Direct manipulation of the video window clicking a point in the video window, the camera is panned and/or tilted to centre at the point

#### **User-friendliness**

- User-friendliness is the primary goal of multimedia interface
- What this user-friendliness means and how this property is achieved and how this is measured are not always clear
- Easy to learn instructions —the users do not need a long period of time before they can use the system
- Easy to remember instructions— for both sporadic and everyday users

Effective instructions —the user interface should enable effective use of the application

- logically connected functions should be presented together and in a similar way
- graphical symbols are more effective than textual input and output
- different media should be able to be exchanged and shared among different applications
- Promptly feedback after a user initiates an action is necessary
- A configuration of a user interface should be usable by both professional and sporadic users

#### **Developing and producing**

- Production is the phase when your multimedia project is actually rendered
- By now your project plan (and storyboard) has be filled with all details
- The tasks to be performed in this phase are:
- Acquiring all media elements
- Composing the elements according to the storyboard
- This is the phase when your artistic talent and your technical knowledge are in high demand
- You need to set up a method of tracking your media elements
- You need to set up a method of tracking the progress of your work
- You need a way (or an expert) to solve technical problem quickly

#### Rights and permissions

- If you acquire content from somewhere, it is very important to know who has the right of the work
- The copyright law lists the following nine types of works that are protected:
- literary works, dramatic works, musical works, artistic works
- sound recordings, cinematograph films, television broadcast, sound broadcasts, published editions of works

- You should license the rights to use copyrighted material before you use it in a multimedia project
- you may be able to negotiate outright ownership of copyrighted material
- you may be able to license the rights to use that material

### You need to consider what rights do you require

- How will the material be used and distributed
- Is the license for a fixed period
- Is the license exclusive or non-exclusive
- Where will your product be distributed
- Does the content owner have the authority to assign right to you
- Will the copyright owner receive renumeration for the license

#### Testing and debugging

- Like all other software, testing and debugging is an important and time-consuming phase
- Alpha testing is typically an internal activity
- The product is tested by in-house team
- Beta testing involves a wider range of testers
- They should be representative of real users
- They should not include persons who have been involved in the production of the project

- A multimedia application may be used :
- by many different users, many of them know very little about computers, and
- on a variety of different platforms and configurations, many different hardware and software
- Therefore, it is important to test the product in a wide range of configurations

#### **Delivering**

- You should plan how to deliver the product very early in the development process
- Nowadays, CD-ROM and Internet are the two most popular means of delivering multimedia applications
- According to the means of delivery and the target
- audience, you need to plan how the application is to be installed and used

- You need to include all necessary elements in the distribution
- all media elements— movie clips, sound clips, external casts
- runtime libraries— Director runtime
- drivers— DirectX
- helper programs— QuickTime viewer, Acrobat reader
- installation program, compression and decompression programs

#### **Summary**

Multimedia application classes

- Game systems
- Multimedia repositories
- Interactive TV
- Video/phone conferencing and hypermedia mail
- Shared workspace and execution environment
- Business process workflow applications

#### Types of multimedia systems

- Home/entertainment systems
- Business systems

#### Components of multimedia systems

- Multimedia input systems
- Multimedia output systems
- Multimedia storage systems

#### Multimedia application development life cycle

- Planning and costing
- Designing
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